



Canadian Triage Acuity Scale

The Canadian Triage and Acuity Scale (CTAS) is a tool that enables emergency departments to prioritize patient care requirements and examine patient care processes workload and resource requirements relative to case mix and community needs.

Currently Ontario is in the process of implementing a new digital program as an adjunct to the traditional triage process in an effort to standardize the process. This e-CTAS program is currently being used throughout 12 of the 14 LHINs in Ontario.

Since five-level triage was implemented, the knowledge and experience gathered both nationally and internationally has continued to grow, a body of research has been developed, the CTAS guidelines have been revised, and emergency departments have become busier. The accuracy and reliability of CTAS level assignments is becoming increasingly important as CTAS continues to serve as a good predictor of resource needs. For these reasons, updated training materials for new and experienced triage nurses is required. This course is formatted as a 'train-the-trainer' program model.

